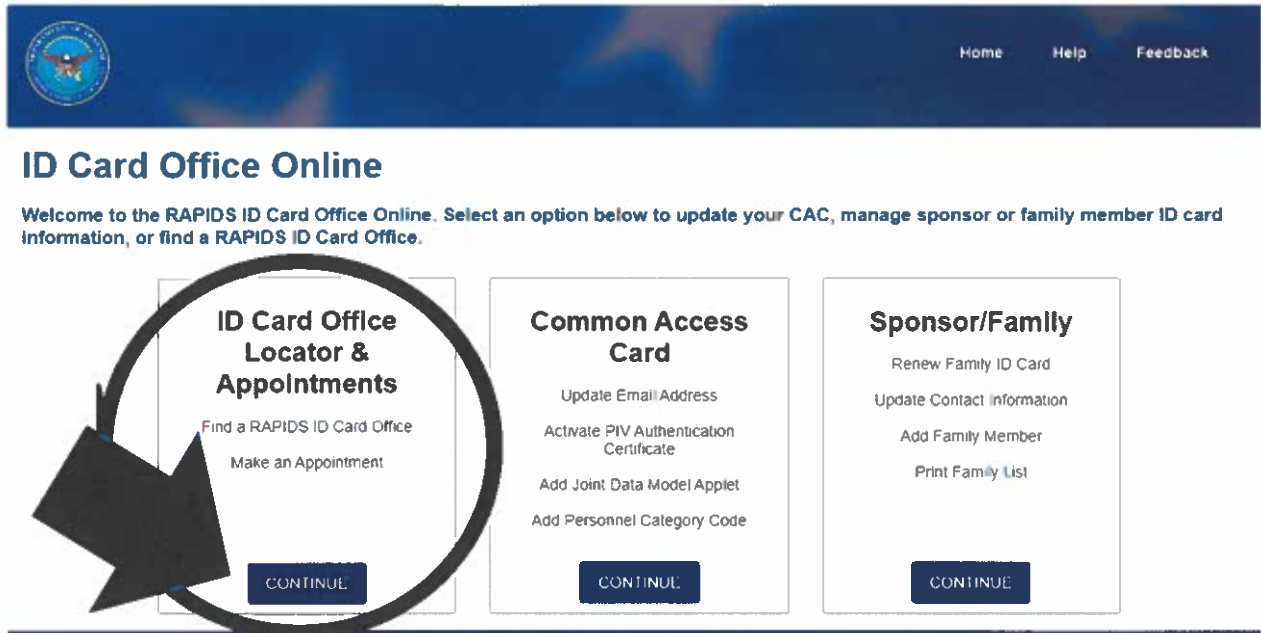


Scheduling Appointments

<https://idco.dmdc.osd.mil/idco/>



The screenshot shows the top navigation bar with the Department of Defense logo on the left and 'Home', 'Help', and 'Feedback' links on the right. Below the navigation bar is the heading 'ID Card Office Online' and a welcome message: 'Welcome to the RAPIDS ID Card Office Online. Select an option below to update your CAC, manage sponsor or family member ID card information, or find a RAPIDS ID Card Office.' There are three main service boxes: 1. 'ID Card Office Locator & Appointments' with sub-options 'Find a RAPIDS ID Card Office' and 'Make an Appointment', and a 'CONTINUE' button. 2. 'Common Access Card' with sub-options 'Update Email Address', 'Activate PIV Authentication Certificate', 'Add Joint Data Model Applet', and 'Add Personnel Category Code', and a 'CONTINUE' button. 3. 'Sponsor/Family' with sub-options 'Renew Family ID Card', 'Update Contact Information', 'Add Family Member', and 'Print Family List', and a 'CONTINUE' button. A large black arrow points to the first box.

Email: 56fss.fsmps@us.af.mil

Call: 623-856-7875

Hours of Operation:

Mon, Tues, Thurs, Fri: 0800-1500hrs

Wed: 0800-1100hrs

***Closed on weekends and holidays**

Walk-In Hours:

Mon, Tues, Thurs, Fri: 0930-1330

